

Access Statement For Toorak Hotel

Introduction

The main entrance to the hotel has 2 steps but there is a disabled entrance from our 1st car park with ramp and once inside the hotel the lift can be used to the reception area on the ground floor

Pre-Arrival

- Advice can be given from our reservation team - Being a complex of 4 hotels on one site you can discuss your areas of interest within the complex and access advice will be given on 01803 400500

Arrival & Car Parking Facilities

- Arrive into the 1st car park on Chestnut avenue - we can reserve a disabled parking space

Main Entrance & Reception

- Access via our Chatsworth Car Park with a security entrance system into the lower ground floor

Public Areas - General (Internal)

- There are some level changes on the ground floor but ramps are provided

Public Areas - WC

- On ground and Lower ground floors
- ramps are provided and the lower ground floor is accessible by lift

Restaurant / Dining Room, Bar & Lounges, Take Away & Cafe

- There are 6 steps into the restaurant but this can be accessed via the small dining room adjoining the main restaurant by use of ramps

Treatment room/s

- Treatment rooms are situated at our Derwent hotel within the complex - assistance may be needed to access some areas

Leisure Facilities

- Most of our leisure facilities are in a central area within the complex - we suggest you discuss your needs to advise the best hotel to be situated in for ease of access. Reservation Team 01803 400500

Outdoor Facilities

- Not Available

Conference & Meeting Rooms, Banqueting, Clubs, Entertainment

- Not Available

Bedrooms

- All our superior rooms are accessed by lift but not all standard rooms currently

Bathroom, Shower-room & WC [Ensuite or Shared]

- All rooms have en suite bathroome with shower over bath
- Some of our rooms are "disabled friendly" and some of our ground floor rooms have sliding bathroom doors making easier access for wheel chairs

Additional Information

- Please enter text here

Contact Information

- Address: Toorak Hotel, Chestnut Avenue Torquay TQ2 5JS
- Telephone: 01803 400500
- Fax: 01803 400174

- Email: Rooms@tlh.co.uk
- Website: WWW.TLH.co.uk
- Hours of operation: 24 Hours

Future Plans

- we are improving access across TLH Leisure Resort with ongoing work