

www.tlh.co.uk

# Welcome Great times... guaranteed!











# Welcome

Our four hotels and self-catering apartments offer a fantastic choice of accommodation all on one seven acre site, along with outstanding indoor and outdoor leisure facilities, year-round activities and entertainment. Whether you're looking for a family summer holiday, an out-of-season stay or a special interest break, you're sure to find the right holiday for you at TLH.

## **Your Choice**

If you are new to TLH, pages 4-15 will help you decide which of our hotels is right for you and introduce you to our range of facilities, activities and entertainment. Then take a look at the range of breaks we have to offer, from Entertainment and Festive to Special Interest or Spa on pages 18-33. Or, of course, you can just stay on any dates to suit you – check our Daily Hotel Prices on page 38 or Self-catering Prices, page 37.

# **Book Direct**

It's always better to book direct with us. Here's why:

- 1. We guarantee you won't find it cheaper anywhere else
- 2. Widest choice of room types
- 3. Installment payment options available



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THE PARTON BOTEL





Each of our hotels have individual characters – just pick the style which suits you best. And remember you can enjoy the fantastic range of leisure facilities and entertainment whichever hotel you stay in.









# **TLH Derwent Hotel 3 Star**

Lively and informal, the TLH Derwent is our largest hotel. It is also the hub for most of the leisure and entertainment activities, which take place in the Starlight Lounge – so there's never a dull moment. In the bright and contemporary restaurant you can enjoy buffet style breakfasts, including full English or Continental choices and table d'hôte evening meals with a salad bar and a hot choice buffet.

- 174 en-suite bedrooms
- Lift to most bedrooms
- · Friendly, informal restaurant
- Buffet style breakfast
- Table d'hôte dinner selection with salad bar and additional hot choice from the buffet
- Free WiFi in bedrooms and public areas
- Hairdryer in all rooms







Fine period features, comfortable accommodation and relaxing lounges, combined with warm and friendly service, make for a restful atmosphere at the TLH Victoria. You can dine in the elegant restaurant with its splendid glass-domed roof, or enjoy afternoon tea in the sunny conservatory. And with two of our fantastic ballrooms within the hotel, the TLH Victoria is a popular choice for many of our dancing holidays. Why not upgrade to one of our Standard Plus, Riviera Front bedrooms or apartments? See page 38 for details.

- 83 hotel bedrooms
- 16 self-catering apartments (see page 37 for details)
- Elegant restaurant
- Buffet style breakfast
- Table d'hôte dinner selection
- Free WiFi in bedrooms and public areas
- Hairdryer in all rooms







People are at the heart of our business. Our team is a huge part of what makes TLH important and we go the extra mile to guarantee you a great holiday, with award-winning customer service to make you feel really special.









# **TLH Carlton Hotel & Spa 3 Star**

Small and stylish with stunning views across
Torbay from the sunny Riviera ballroom, the
TLH Carlton prides itself on a friendly atmosphere.
Ideally located for our Aztec Spa, it hosts our
year-round Spa Breaks. Why not upgrade to one
of our Riviera Front bedrooms or apartments?
See page 38 for details.

- 70 en-suite bedrooms
- 3 self-catering apartments (see page 37 for details)
- Link stairway and lift access to the main TLH complex and the Aztec Spa
- Lift to most bedrooms
- · Contemporary style restaurant
- Buffet style breakfast
- Table d'hôte dinner selection with additional à la carte choices
- Free WiFi in bedrooms and public areas
- Hairdryer in all rooms







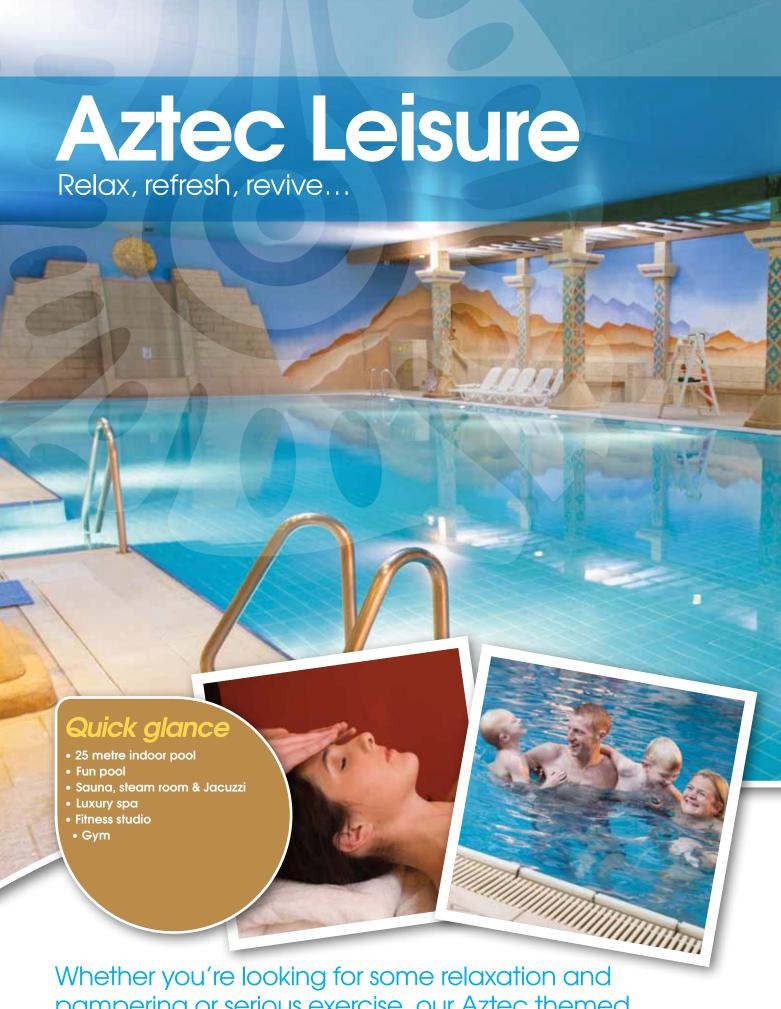


# **TLH Toorak Hotel 3 Star**

With attentive service, delicious food and relaxing lounges combined with a slightly quieter atmosphere, the TLH Toorak is ideal for a peaceful break. The elegant Abbey restaurant is renowned for its delicious food and as a member of 'Taste of the West' much of the food is not only organic, but also locally produced. With superb conference facilities the TLH Toorak is also a popular choice for corporate guests. Why not upgrade to one of our Riviera or Terrace bedrooms? See page 38 for details.

- 92 en-suite bedrooms
- South-facing Terrace Rooms share access to a private sun terrace
- · Lift to most bedrooms
- Renowned restaurant with table d'hôte dinner selection and additional à la carte choices
- Buffet style breakfast
- Comfortable lounges
- Conference facilities
- Free WiFi in bedrooms and public areas
- Hairdryer in all rooms





Whether you're looking for some relaxation and pampering or serious exercise, our Aztec themed leisure complex is the place to head to.









# **Aztec Indoor Pools**

You'll be enchanted with Aztec Falls, our stunning indoor swimming pool. The Aztec themed surroundings create a unique and tranquil atmosphere – perfect for enjoying a leisurely swim – and the 25 metre length pool is ideal if you want to take some serious exercise. If you prefer a slightly smaller pool, our free-form fun pool sits alongside Aztec Falls.

- 25 metre indoor pool
- Free-form fun pool alongside
- Jacuzzi
- Sauna
- Steam room
- Pool towels available for hire

# **Aztec Gym**

Our 40 workstation gym provides top-of-the-range equipment for a complete workout. Air-conditioning keeps you cool whilst exercising and there are on-board TV monitors so you can keep up-to-date with your favourite programmes. Our friendly, professional instructors are on hand to give advice and encouragement. There is a small charge for using the gym.

- 40 workstation gym
- Latest CV and resistance equipment
- Professional instructors

## \*excludes Saturdays and St Tropez

# **Aztec Studio**

Our programme includes favourites Pilates, Aqua Aerobics and Zumba as well as exciting newer classes Aqua Boxing and Piloxing. Take a look at our latest timetable at www.tlh.co.uk/aztec-studio (Charges apply).

# **Aztec Spa**

Step into another world of complete peace and tranquility. Our luxury spa is the perfect location to indulge in some holiday pampering. Open seven days a week our professional therapists provide a complete range of face and body therapies.

- ELEMIS professional spa, face and body therapies
- Extensive range of treatments for men and women
- OPI manicures and pedicures
- St Tropez spray tan
- Tranquil relaxation area
- Luxury treatment rooms
- Spa Giff Shop selling a wide choice of beauty and make-up products and gift vouchers

Call **01803 400500** for a copy of our Aztec Spa brochure or look online at www.tlh.co.uk/aztec-spa





Here at TLH you can relax and enjoy a slower pace of life, or if you prefer more action, there are plenty of daytime activities for you to join in with.



As well as the amazing Aztec leisure complex, you can enjoy a whole host of outstanding leisure facilities and daytime activities throughout the year.

# **Aztec Games**

The ideal place for the whole family to enjoy a day together. Situated between our TLH Victoria and TLH Toorak Hotels, it features a fantastic soft play area for the 3-9s, together with four lanes of 10 pin bowling, pool, snooker, table tennis, a variety of arcade games and archery sessions. Open daily all year round from 10am, it has a licensed bar as well as serving coffees, Slush Puppies and a range of snacks.

# **Daily Activities**

Our varied programme of fun fitness and activities has something for everyone to try. Programmes vary during quieter out of season times, busier peak times and school holidays but there's always something going on to get involved in. Our adult's fitness classes run through the year and include classes such as Aqua Aerobics, Zumba, Linedancing, Pilates and others. During the main school holidays there's a full programme of activities for both adults and children and kids can enjoy fun sessions such as Aquajets and Aqua Ski. (Please note there may a charge for some activities).

Our Entertainment Team brings extra fun and laughter to your stay with activities like quizzes, competitions, dancing and more.

Here's a taste of what is available, but for our latest daytime entertainment programmes go to

www.tlh.co.uk/entertainment/daytime-activities

| For Adults    | For Kids<br>(during school holidays): |
|---------------|---------------------------------------|
| Aqua Fit      | Aquajets                              |
| Linedancing   | Aqua Skis                             |
| Zumba         | Archery                               |
| Pilates       | Soccer School                         |
| Fitsteps      | Family Rounders                       |
| Warrior       | Family Ramble                         |
| Archery       | Snapchat Hunt                         |
| Quiz Time     | Tennis Time                           |
| Craft Morning | Aztec Olympics                        |

(There may be a charge for some activities)

# **Outdoor Pool**

Take a quick dip, or relax by our outdoor pool and soak up some of our Riviera sunshine.

- Outdoor pool open from late May to September
- Spacious sun terraces
- Plenty of sun loungers

# **Lounges, Bars & Terraces**

Relax in any of the lounges and bars across the complex or soak up the rays on one of our sun terraces.

# **Outdoor Play**

Our landscaped outdoor play area boasts play equipment for the under 12s, set within easy view of the pool terrace. Adventurous kids can try out the colourful traversing wall.

# **TLH for Families**

We really 'ramp up' the action during the school holidays with a busier programme and lots more fun things for the whole family to enjoy. See pages 14 & 15 for more details.

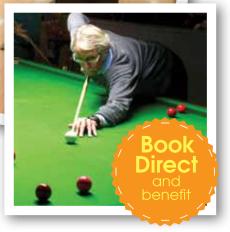
# Heath Hair Design

Treat yourself to a new 'do'. The team at Heath Hair Design offer a full range of hair services. Call **01803 213111**.











Three essentials to a good holiday are **food, drink and entertainment** and at TLH we've got them all covered! Enjoy any of our venues, whichever hotel you are staying in.



# **Entertainment Venues**

# **Starlight Lounge**

Our 300 seat entertainment venue with digital screens for enhanced viewing.

- Licensed bar
- Fully air-conditioned
- · Live entertainment acts including top name tributes
- Venue for a range of daytime activities

On a few selected dates of the year the Starlight Lounge becomes a sole use venue for groups staying at the TLH Derwent. During these events our main entertainment takes place in another venue within the TLH complex, as shown by this symbol on pages 20-31.

# **Arlington Room**

Our alternative entertainment venue at the TLH Toorak Hotel, combining an intimate club style atmosphere with top entertainment.

- Adjoining our licensed Conway Bar
- Venue for our popular Variety Showcase weekends

# **Warwick & Richmond Ballrooms**

TLH's premier ballrooms within the TLH Victoria Hotel.

- Large sprung dance floors
- Venue for adult dancing during the summer months and half terms with licensed bar

# Riviera Ballroom

The TLH Carlton Hotel's Art Deco inspired ballroom.

- Stunning views over the English Riviera
- Alternative entertainment venue on selected dates including linedancing and race nights, with licensed bar



# Food & Drink

# **Aztec Bistro**

Our themed Bistro is perfect for a relaxed lunch, evening meal or simply a coffee and one of their delicious cakes.

- Extensive menu from paninis and sandwiches to steaks and gourmet burgers
- Licensed bar
- Large terrace area overlooking the outdoor pool for al fresco

# **Alberts Bar**

Our very own pub situated on the corner of the TLH Victoria Hotel is a modern, stylish, comfortable bar.

- Great value menu served all day
- Regular entertainment all year round including local bands and singers, Karaoke and quizzes
- Two large projection screens and TVs for great sports viewing
- Children's play area

# **Conway Bar & Terrace**

A lovely venue for lunchtime snacks at the TLH Toorak Hotel.

- Licensed bar
- A quieter venue for a quick bite to eat
- Sunny Mediterranean terrace
- Short walk from our Bowls Arena

# **Hotel Bars**

Our other hotel bars are ideal for a quiet pre or after dinner drink, or to simply sit and relax. Teas, coffees and sandwiches may also be available.

# **Med Bar**

Overlooking the indoor pool at the TLH Derwent Hotel; with a small darts area and TV coverage of major sporting events.

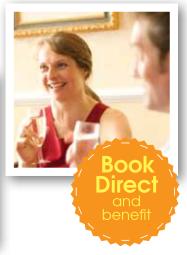
## **Windsor Bar & Terrace**

Within the TLH Victoria Hotel and cosy in the winter, with a lovely sun terrace for the warmer months.

# Clubhouse Bar

Overlooking our four rink tournament standard indoor bowls arena.







Throughout the year there are plenty of things to keep the kids amused here at TLH. There are even more fun & games going on during the main school holidays.

# **Toby Club 3-9s Activity Club**

Our bright lively playroom is a fantastic place to make new friends. Supervised activities are organised by our Entertainment Team and there are plenty of toys and games to keep active youngsters amused.

Toby Club is open every day during our Family Fun breaks and is always available upon request every other day of the year. For children aged 7 and under there must be an adult present during play sessions, apart from once a day 7pm – 8pm when children can be left unaccompanied.

# **Aztec Games**

Aztec Games is the ideal place for the whole family to enjoy a day together, with a fantastic soft play area for the young ones, together with four lanes of 10 pin bowling, pool, snooker, table tennis and a variety of arcade games.

# **Family Fun Breaks**

Our Family Fun breaks are jam packed with things for the kids to do and include:

- Playtimes every day in the Toby Club including competitions, craft fun, mini-discos and face painting.
- Kids' fun & games each evening between 7pm 8pm.
- Toby Lee Hound to join in the fun and games.
- Full programme of activities including: Aquajets, Water Polo, Aqua Skis, Aqua Rollers and outdoor activities during the summer (weather permitting).
- Summer Talent Competitions during Summer Family Fun Breaks children have the chance to show off their talent with competition rehearsals on Wednesday mornings and performance in our Starlight lounge on Wednesday evenings.

# **Other School Holidays**

We know that school holiday dates can differ around the country so on other school holiday dates we still have Toby Club available daily and in the evening between 7pm – 8pm and a selection of activities to keep the family occupied. Our Family Savers are often available on these dates too, offering fantastic value for money.

# **Fancy Dress**

Children love dressing up and our Fancy Dress competitions/parades are extremely popular. So the children can plan their outfits before you stay, here are the dates for the forthcoming year:

Tue 24 Oct 2017 – Spooky Fancy Dress Sat 28 Oct 2017 – Spooky Fancy Dress Tue 13 Feb 2018 – General Fancy Dress Tue 3 Apr 2018 – Easter Bonnet Parade Tue 10 Apr 2018 – Easter Bonnet Parade Tue 29 May 2018 – General Fancy Dress

Our Family Fun breaks are on the following dates:

Summer Mon 17 Jul – Fri 1 Sep 2017
October Half Term Fri 20 – Sun 29 Oct 2017
February Half Term Fri 9 – Sun 18 Feb 2018
Easter Fri 30 Mar – Sun 15 Apr 2018
May Bank Holiday Fri 4 – Mon 7 May 2018
May Half Term Fri 25 May – Sun 3 Jun 2018







# **Family Rooms**

We have a selection of room types for families of 3, 4 or 5 at each of our hotels. Early booking of these rooms is advisable for school holidays as rooms do sell out during these busy times.

# **Adjacent Type Rooms**

Staying in our Adjacent Type double and twin rooms means extra space for growing families with a bathroom in each room. Available at the TLH Derwent & TLH Toorak Hotels these rooms are ideal for families with older children with rooms guaranteed next door or opposite each other. Interconnecting double/bunk bed rooms are also available at the TLH Victoria Hotel.

# Out & About About of your visit to TLH and get out and about during your stay.

Make the most of your visit to TLH and get out and about during your stay. With so many places to visit you'll never run out of new places to explore.







# **Attractions & Activities**

We are so lucky to have a wonderful variety of award winning attractions in Torbay and across the South West, many within a short walk of our hotels.

# **Babbacombe Model Village**

The world in miniature has a life of its own.

# **Paignton Zoo**

Magnificent environmental park. Home to thousands of amazing animals and plants.

## **Torquay Museum**

'See something amazing and discover something new'. An amazing collection of artefacts for the whole family to enjoy.

# **Kents Cavern**

Travel back to the Stone Age in these amazing underground caves. Part of the English Riviera Geopark.

# **Living Coasts**

A fantastic journey around the coastlines of the world. From penguins to playful fur seals, puffins and sea ducks.

# **Pennywell Farm**

Get up close to the cutest miniature animals. Activities, displays, shows and rides.

# **Woodlands Leisure Park**

All-weather fun guaranteed – 60 acres of action with watercoasters, toboggan run and rides.

# **Bygones**

Three floors of pure nostalgia for all the family. Wander back in time; visit an authentic, life-size Victorian street including forge, sweet shop & apothecary.

### **Dinosaur World**

An exciting indoor exhibition that brings dinosaurs and their worlds to life! There is a host of scaled and full size models set in realistic scenes accompanied by masses of fascinating facts.



# **History & Heritage**

# **English Riviera Global Geopark**

Torbay's natural heritage – a landscape of dramatic changes, of exploration and discovery, dating back 417 million years.

# **Powderham Castle**

Medieval castle and gardens on the banks of the River Exe. Still a family home; plenty to see for all ages.

# **National Trust Properties**

In and around the English Riviera you'll find a number of National Trust properties, ranging from castles to country homes, providing the perfect day out for all ages. Compton Castle, Greenway and Coleton Fishacre are all within a few miles of TLH.

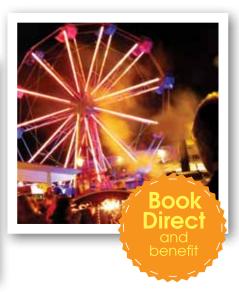




# **Agatha Christie**

The English Riviera's 'Queen of Crime' has a rich heritage in Torbay.

- Agatha Christie Mile along Torquay sea front
- Agatha Christie Exhibition photos, books and memorabilia at Torquay Museum
- International Agatha Christie Festival The next festival will be 2018
- Greenway House & Gardens her much loved holiday home open March – October



# Entertainment Breaks

Our entertainment breaks offer a great choice of top class entertainment with music and dancing every night of the year, including guest cabaret acts, discos and popular evenings with KB Sounds.



# Breaks

There's a packed programme of family entertainment during school holidays. From magicians and kid's entertainers to teen's karaoke and family comedians.

For more information on Family
Fun Breaks see page 15





Unless otherwise stated you can enjoy our entertainment breaks whilst staying at any of our four hotels with entertainment in our main venue, the Starlight Lounge.

# **Entertainment Weekends**

# Jan – Jun and Sep – Nov

If you like entertainment, then you'll love our themed entertainment weekends, filled with fun and variety.

# Legends

Featuring our Team Show and cabaret on Friday night together with guest tribute acts Neil Diamond, The Beatles, Michael Bublé and Madonna on Saturday night.

# Soul & Motown

Two evenings featuring the unforgettable sounds of the American Midwest with a fantastic Soul & Motown guest act on Saturday night.

# Variety Showcase

Enjoy a weekend of fun and entertainment based in the Arlington Room at the TLH Toorak Hotel. There's comedy, quizzes and music from our Entertainment Team on Friday night and a variety of top local acts for you to enjoy on Saturday night.

# **Cabaret Club**

These weekends feature a mixture of music and comedy with some of the best local cabaret acts.

# **Comedy Time**

Enjoy a good chuckle with comedy cabaret acts topping the bill on both evenings.

# **Showstoppers**

Centred around the half term holidays these weekends are filled with variety for all the family, featuring our own theatre style floorshow plus visiting cabarets ranging from magic & illusion to comedy & speciality acts.

# Check our latest entertainment online

# Rock 'n' Roll

Fri 7 – Sun 9 Jul 2017
Featuring our Team Show or guest act on Friday night.
Saturday sees the toe-tapping tribute to authentic 50s rock'n'roll, the Fabulous 59 Ford.

# **Big Band**

Fri 29 Sep – Sun 1 Oct 2017
Two nights of swing, jazz, pop, movie blockbusters and stage music from our guest big band.

# **Rockers Reunited**

Fri 13 - Mon 16 Oct 2017

An exciting new entertainment weekend with a fabulous lineup of rock's best tribute acts at the TLH Victoria Hotel.

# Let's Rave On

Fri 3 – Sun 5 Nov 2017 Steve Laister brings his own style of comedy, music and

dancing to TLH, featuring live acts, disco, and End of Night Party, with music from the 50s, 60s and 70s. At the TLH Carlton Hotel, adults only.





# **Entertainment Midweeks**

Jan - Jun and Sep & Oct

Laugh, dance and party the night away on one of our new midweek entertainment breaks, filled with music, fun and variety.

With live entertainment every night of your stay, prepare to be dazzled by some of the best talent in the Westcountry, along with our very own TLH Entertainment Team.

Whether you decide to stay on our **Top of the Bill** break or our **Showtime Spectacular**, you can enjoy a programme of entertainment each night starting with a one of our popular local entertainers such as **KB Sounds**, **Steve Laister** and classic duo **Just for the Record**. Our lively TLH Entertainment Team will take you later into the evening with more music and dancing.

The week always finishes on a high with a `Let's Party' evening, where fancy dress and your best glad rags are encouraged!

You can find out which acts are performing during your stay online at

www.tlh.co.uk/entertainment-diary

# Summer Breaks

Throughout July and August there is a variety of entertainment in a choice of venues, including Entertainment Team Shows, guest cabaret acts, race nights, adults dancing venues and al fresco evenings. For more details of our Summer entertainment programme see www.tlh.co.uk/entertainment/summertime

# **Adults Only Breaks**

Fri 20 – Sun 29 Oct 2017

Sat 23 Dec 2017 - Tue 2 Jan 2018

Fri 9 Feb - Sun 18 Feb 2018

During these dates, the TLH Toorak Hotel will be available exclusively for adults. Adult only entertainment or dancing may be available in the Arlington or Chatsworth Room – see our website for details. (Please note the rest of the TLH complex will not be exclusive to adults only).

# **Leisure Breaks**

These non-themed breaks take place on selected dates throughout the year. Simply relax and enjoy our range of leisure facilities. Evening entertainment may be available in one of the venues within the TLH complex, please see the break details on our website.

# **Entertainment Breaks** Dates & Prices

July - November 2017

# Book Online

All of these Entertainment Breaks can be booked online at

# <u>tlh.co.uk</u>

by selecting the appropriate dates & hotel shown, or calling 01803 400500

# Family Savers

See our website for special offers on adults & kids prices during the school holidays

# Festive Breaks

For details of our Turkey & Tinsel and Festive Party Breaks during the winter months see page 31

# Weekends

| Arrival<br>Day | Arrival | Departure | No<br>Nights |                                       | TLH<br>Derwent | TLH<br>Victoria | TLH<br>Carlton | TLH<br>Toorak |   |
|----------------|---------|-----------|--------------|---------------------------------------|----------------|-----------------|----------------|---------------|---|
| July           |         |           |              |                                       |                |                 |                |               |   |
| Fri            | 30 Jun  | 02 Jul    | 2            | Cabaret Club                          | £138           | £142            | £146           | £146          |   |
| Fri            | 07 Jul  | 09 Jul    | 2            | Rock 'n' Roll                         | £138           | £142            | £146           | £146          |   |
| Fri            | 14 Jul  | 16 Jul    | 2            | Early Summer Break                    | £138           | £142            | £146           | £146          |   |
| Fri            | 21 Jul  | 23 Jul    | 2            | Summer Breaks / Family Fun            | £142           | £146            | £150           | £150          |   |
| Fri            | 28 Jul  | 30 Jul    | 2            | Summer Breaks / Family Fun            | £152           | £156            | £162           | £162          |   |
| August         |         |           |              |                                       |                |                 |                |               |   |
| Fri            | 04 Aug  | 28 Aug    | 2            | Summer Breaks / Family Fun            | £152           | £156            | £162           | £162          |   |
| Septem         | ber     |           |              |                                       |                |                 |                |               |   |
| Fri            | 01 Sep  | 03 Sep    | 2            | Late Summer Break                     | £140           | £144            | £150           | £150          |   |
| Fri            | 08 Sep  | 10 Sep    | 2            | Soul & Motown                         | £140           |                 | £150           | £150          |   |
| Fri            | 15 Sep  | 17 Sep    | 2            | Cabaret Club                          | £140           | £144            | £150           | £150          |   |
| Fri            | 22 Sep  | 24 Sep    | 2            | Comedy Time                           | £134           | £138            | £144           | £144          |   |
| Fri            | 29 Sep  | 01 Oct    | 2            | Big Band                              | £134           | £138            | £144           | £144          |   |
| Octobe         | r       |           |              |                                       |                |                 |                |               |   |
| Fri            | 06 Oct  | 08 Oct    | 2            | Leisure Break (limited entertainment) |                |                 | £144           | £144          | • |
| Fri            | 13 Oct  | 15 Oct    | 2            | Legends - Neil Diamond                | £134           |                 | £144           | £144          |   |
| Fri            | 20 Oct  | 22 Oct    | 2            | Showstoppers / Family Fun             | £134           | £138            | £144           |               |   |
| Fri            | 20 Oct  | 22 Oct    | 2            | Adults Only                           |                |                 |                | £144          | • |
| Fri            | 27 Oct  | 29 Oct    | 2            | Spooky Weekend / Family Fun           | £134           | £138            | £144           |               |   |
| Fri            | 27 Oct  | 29 Oct    | 2            | Adults Only                           |                |                 |                | £144          | • |
| Novem          | ber     |           |              |                                       |                |                 |                |               |   |
| Fri            | 03 Nov  | 05 Nov    | 2            | Variety Showcase                      |                | £130            |                | £136          | • |
| Fri            | 03 Nov  | 05 Nov    | 2            | Let's Rave On                         |                |                 | £136           |               | • |

Drinks inclusive option available – selected free drinks from the bar each evening from 6pm – 11pm including a draught bitter & lager, house spirits, red & white house wine and a selection of soft drinks. Midweek prices £10pppn extra; selected weekends £20pppn extra.

<sup>6</sup> 

# Drinks

Selected free drinks from the bar each evening from 6pm - 11pm. All members of the party must be booked on the drinks inclusive option.

# **Special** Offers

Offers during these months see our website

tlh.co.uk/ special-offers

# Christmas and New Year

For details of our fabulous Christmas, Twixmas & New Year breaks see page 33

# **Midweeks**

| Arrival<br>Day | Arrival |        | No<br>Nights |  | TLH<br>Derwent | TLH<br>Victoria | TLH<br>Carlton | TLH<br>Toorak |
|----------------|---------|--------|--------------|--|----------------|-----------------|----------------|---------------|
| July           |         |        |              |  |                |                 |                |               |
| Any            | 02 Jul  | 21 Jul | any 2        | Early Summer Breaks / Tribute to the Stars | £138           | £142            | £146           | £146          |
| Sun            | 23 Jul  | 28 Jul | any 2        | Summer Breaks / Family Fun                 | £142           | £146            | £150           | £150          |
| August         |         |        |              |  |                |                 |                |               |
| Any            | 30 Jul  | 25 Aug | any 2        | Summer Breaks / Family Fun                 | £152           | £156            | £162           | £162          |
| Mon            | 28 Aug  | 01 Sep | any 2        | Summer Breaks / Family Fun                 | £128           | £132            | £138           | £138          |
| Septem         | ber     |        |              |  |                |                 |                |               |
| Sun            | 03 Sep  | 15 Sep | any 2        | Tribute to the Stars Breaks                | £128           | £132            | £138           | £138          |
| Sun            | 17 Sep  | 29 Sep | any 2        | Tribute to the Stars Breaks                | £122           | £126            | £132           | £132          |
| Octobe         | r       |        |              |  |                |                 |                |               |
| Sun            | 01 Oct  | 06 Oct | any 2        | Tribute to the Stars                       | £122           | £126            | £132           | £132          |
| Sun            | 08 Oct  | 13 Oct | any 2        | Leisure Break                              |                |                 | £132           | £132          |
| Mon            | 09 Oct  | 13 Oct | any 2        | Tribute to the Stars                       | £122           |                 |                |               |
| Sun            | 15 Oct  | 20 Oct | any 2        | Tribute to the Stars                       | £122           | £126            | £132           | £132          |
| Sun            | 22 Oct  | 27 Oct | any 2        | Half Term Breaks/Family Fun                | £134           | £138            | £144           |               |
| Sun            | 22 Oct  | 27 Oct | any 2        | Adults Only                                |                |                 |                | £144          |



# Entertainment Breaks Dates & Prices

January – June 2018

# **Winter** Savings

Highlighted prices shown for these breaks are special offer prices.

Offers are subject to availability and when offer is no longer available our daily hotel prices on page 38 will apply.



# May Bank Holiday

Stay all 3 nights on May Bank Holiday Weekends and save £20 per person for dinner, bed and breakfast.

Unable to arrive on Friday in time for dinner? Why not take

> See our website for details/prices

# Wed 14 Feb is Valentine's

Why not treat the one you love with one of our celebration items or packages on page 35.

# Weekends

| Arrival | Departure  | No<br>Nights | 4000                             | De  | TLH<br>erwent   |                                   |            | TLH<br>Carlton |        | TLH<br>Toorak |            |
|---------|--|--------------|----------------------------------|---|---|-----------------------------------|------------|----------------|--------|---------------|------------|
|         |  |              |                                  |   |   |                                   |            |                |        |               |            |
| 05 Jan  | 07 Jan   | 2            | Festive Comedy                   | £   | £102  | £108                              | <b>(2)</b> | £108           | £      | £112          | <b>(P)</b> |
| 12 Jan  | 14 Jan   | 2            | Variety Showcase                 |   |   |                                   | £          | £108           | £      | £112          | <b>@</b>   |
| 19 Jan  | 21 Jan   | 2            | Cabaret Club                     | £   | £102  | <b>②</b> £108                     | £          | £108           | £      | £112          |            |
| 26 Jan  | 28 Jan   | 2            | Soul & Motown                    | £   | £102  | £108                              | £          | £108           | £      | £112          | -          |
| у       |  |              |                                  |   |   |                                   |            |                |        |               |            |
| 02 Feb  | 04 Feb   | 2            | Cabaret Club                     | £   | £102  | £108                              | £          | £108           | £      | £112          |            |
| 09 Feb  | 11 Feb   | 2            | Family Fun / Cabaret Club        |   | £122  | £128                              |            | £128           |        |               |            |
| 09 Feb  | 11 Feb   | 2            | Adults Only Weekend              |   |   |                                   |            |                |        | £132          | <b>@</b>   |
| 16 Feb  | 18 Feb   | 2            | Family Fun / Showstoppers        |   | £122  |                                   |            | £128           |        |               |            |
| 16 Feb  | 18 Feb   | 2            | Adults Only Weekend              |   |   |                                   |            |                |        | £132          | <b>②</b>   |
| 23 Feb  | 25 Feb   | 2            | Legends – Madonna                |   | £122  |                                   |            |                |        | £132          |            |
|         |  |              |                                  |   |   |                                   |            |                |        |               |            |
| 02 Mar  | 04 Mar   | 2            | Soul & Motown                    |   | £122  | £128                              |            | £128           |        | £132          |            |
| 09 Mar  | 11 Mar   | 2            | Variety Showcase                 |   |   | £128                              |            | £128           |        | £132          | <b>②</b>   |
| 16 Mar  | 18 Mar   | 2            | Cabaret Club                     |   | £122  | £128                              |            |                |        | £132          |            |
| 23 Mar  | 25 Mar   | 2            | Soul & Motown                    |   | £122  | £128                              |            | £128           |        | £132          |            |
| 30 Mar  | 02 Apr   | 3            | Easter Family Fun / Showstoppers |   | £189  | £198                              |            | £198           |        | £204          |            |
|         |  |              |                                  |   |   |                                   |            |                |        |               |            |
| 06 Apr  | 08 Apr   | 2            | Family Fun / Showstoppers        |   | £130  | £136                              |            | £136           |        | £140          |            |
| 13 Apr  | 15 Apr   | 2            | Family Fun / Cabaret Club        |   | £130  | £136                              |            | £136           |        | £140          |            |
| 20 Apr  | 22 Apr   | 2            | Variety Showcase                 |   |   | £136                              |            | £136           |        | £140          | <b>②</b>   |
| 27 Apr  | 29 Apr   | 2            | Legends - Beatles                |   | £130  | £136                              |            | £136           |        | £140          |            |
|         |  |              |                                  |   |   |                                   |            |                |        |               |            |
| 04 May  | 06 May   | 2            | Family Fun / Showstoppers        |   | £130  |                                   |            | £136           |        | £140          |            |
| 11 May  | 13 May   | 2            | Variety Showcase                 |   |   |                                   |            | £136           |        | £140          | <b>@</b>   |
| 18 May  | 20 May   | 2            | Variety Showcase                 |   |   | £136                              |            | £136           |        | £140          | <b>②</b>   |
| 25 May  | 27 May   | 2            | Family Fun / Showstoppers        |   | £138  | £144                              |            | £144           |        | £148          |            |
|         |  |              |                                  |   |   |                                   |            |                |        |               |            |
| 01 Jun  | 03 Jun   | 2            | Family Fun / Showstoppers        |   | £138  | £144                              |            | £144           |        | £148          |            |
| 08 Jun  | 10 Jun   | 2            | Variety Showcase                 |   |   | £144                              |            | £144           |        | £148          | $\bigcirc$ |
| 15 Jun  | 17 Jun   | 2            | Soul & Motown                    |   | £138  | £144                              |            | £144           |        |               |            |
| 22 Jun  | 24 Jun   | 2            | Legends - Michael Bublé          |   | £138  | £144                              |            | £144           |        | £148          |            |
|         | 05 Jan 12 Jan 19 Jan 26 Jan 26 Jan 27 Jan 02 Feb 09 Feb 16 Feb 23 Feb 02 Mar 09 Mar 16 Mar 23 Mar 30 Mar 13 Apr 20 Apr 27 Apr 27 Apr 11 May 11 May 18 May 25 May 01 Jun 08 Jun | 05 Jan       | Nights  05 Jan                   | Arrival Departure No Nights  05 Jan 07 Jan 2 Festive Comedy  12 Jan 14 Jan 2 Variety Showcase  19 Jan 21 Jan 2 Cabaret Club  26 Jan 28 Jan 2 Soul & Motown  (102 Feb 04 Feb 2 Cabaret Club  09 Feb 11 Feb 2 Family Fun / Cabaret Club  09 Feb 11 Feb 2 Family Fun / Showstoppers  16 Feb 18 Feb 2 Family Fun / Showstoppers  16 Feb 18 Feb 2 Legends – Madonna  02 Mar 04 Mar 2 Soul & Motown  09 Mar 11 Mar 2 Variety Showcase  16 Mar 18 Mar 2 Cabaret Club  23 Mar 25 Mar 2 Soul & Motown  06 Apr 08 Apr 2 Family Fun / Showstoppers  13 Apr 15 Apr 2 Family Fun / Showstoppers  14 May 06 May 2 Family Fun / Showcase  04 May 06 May 2 Family Fun / Showstoppers  18 May 20 May 2 Family Fun / Showstoppers  10 Jun 03 Jun 2 Family Fun / Showstoppers  01 Jun 03 Jun 2 Family Fun / Showstoppers  01 Jun 03 Jun 2 Family Fun / Showstoppers  03 Jun 10 Jun 2 Variety Showcase  15 Jun 17 Jun 2 Soul & Motown | Arrival Departure No Nights  05 Jan 07 Jan 2 Festive Comedy  12 Jan 14 Jan 2 Variety Showcase  19 Jan 21 Jan 2 Cabaret Club  26 Jan 28 Jan 2 Soul & Motown  63  7  02 Feb 04 Feb 2 Cabaret Club  99 Feb 11 Feb 2 Family Fun / Cabaret Club  16 Feb 18 Feb 2 Family Fun / Showstoppers  16 Feb 18 Feb 2 Adults Only Weekend  23 Feb 25 Feb 2 Legends – Madonna  02 Mar 04 Mar 2 Soul & Motown  09 Mar 11 Mar 2 Variety Showcase  16 Mar 18 Mar 2 Cabaret Club  23 Mar 25 Mar 2 Soul & Motown  30 Mar 02 Apr 3 Easter Family Fun / Showstoppers  13 Apr 15 Apr 2 Family Fun / Showstoppers  13 Apr 15 Apr 2 Family Fun / Cabaret Club  20 Apr 22 Apr 2 Variety Showcase  11 May 06 May 2 Family Fun / Showstoppers  11 May 13 May 2 Variety Showcase  18 May 20 May 2 Variety Showcase  10 Jun 03 Jun 2 Family Fun / Showstoppers  10 Jun 03 Jun 2 Family Fun / Showstoppers  10 Jun 03 Jun 2 Family Fun / Showstoppers | Arrival Departure No Nights    11 | Nights     | Nights         | Nights | Nights        | Nights     |

# School Holiday

See our website for special offers on adults & kids prices during the school holidays

# Book

Breaks can be booked online at

tlh.co.uk by selecting the appropriate dates & hotel shown, or calling

01803 400500

Selected free drinks from the bar each evening from 6pm - 11pm. All members of the party must be booked on the drinks inclusive option.

# **Midweeks**

|                | WG      |           |              |                               |            |               |   |                  |   |                |            |               |   |
|----------------|---------|-----------|--------------|-------------------------------|------------|---------------|---|------------------|---|----------------|------------|---------------|---|
| Arrival<br>Day | Arrival | Departure | No<br>Nights |                               | D          | TLH<br>erwent |   | TLH<br>Victoria  |   | TLH<br>Carlton |            | TLH<br>Toorak |   |
| January        |         |           |              |                               |            |               |   |                  |   |                |            |               |   |
| Sun            | 07 Jan  | 12 Jan    | any 2        | Top of the Bill               | £          | £90           |   |                  | £ | £96            | £          | £100          | ( |
| Mon            | 15 Jan  | 19 Jan    | any 2        | Showtime Spectacular          | £          | £90           | £ | £96              |   |                | £          | £100          | ( |
| Sun            | 21 Jan  | 26 Jan    | any 2        | Top of the Bill               | <b>(£)</b> | £90           | £ | £96              | £ | £96            | £          | £100          | ( |
| Sun            | 28 Jan  | 02 Feb    | any 2        | Showtime Spectacular          | <b>(2)</b> | £90           | £ | £96              | £ | £96            | <b>(2)</b> | £100          | ( |
| February       | /       |           |              |                               |            |               |   |                  |   |                |            |               |   |
| Sun            | 04 Feb  | 09 Feb    | any 2        | Leisure Break                 |            |               | £ | <del>\$</del> 96 | £ | £96            | <b>E</b>   | £100          | ( |
| Mon            | 05 Feb  | 09 Feb    | any 2        | Top of the Bill (Adults only) | £          | £90           |   |                  |   |                |            |               | C |
| Sun            | 11 Feb  | 16 Feb    | any 2        | Half Term / Family Fun        |            | £110          |   | £116             |   | £116           |            |               |   |
| Sun            | 11 Feb  | 16 Feb    | any 2        | Adults Only Break             |            |               |   |                  |   |                |            | £120          | 6 |
| Sun            | 18 Feb  | 23 Feb    | any 2        | Showtime Spectacular          |            | £110          |   | £116             |   | £116           |            | £120          |   |
| Sun            | 25 Feb  | 02 Mar    | any 2        | Top of the Bill               |            | £110          |   | £116             |   | £116           |            | £120          |   |
| March          |         |           |              |                               |            |               |   |                  |   |                |            |               |   |
| Sun            | 04 Mar  | 09 Mar    | any 2        | Showtime Spectacular          |            | £110          |   | £116             |   | £116           |            | £120          |   |
| Sun            | 11 Mar  | 16 Mar    | any 2        | Top of the Bill               |            | £110          |   | £116             |   | £116           |            | £120          |   |
| Sun            | 18 Mar  | 23 Mar    | any 2        | Leisure Break                 |            |               |   | £116             |   | £116           |            | £120          |   |
| Mon            | 19 Mar  | 23 Mar    | any 2        | Showtime Spectacular          |            | £110          |   |                  |   |                |            |               | ( |
| Sun            | 25 Mar  | 30 Mar    | any 2        | Top of the Bill               |            | £110          |   | £116             |   | £116           |            | £120          |   |
| April          |         |           |              |                               |            |               |   |                  |   |                |            |               |   |
| Mon            | 02 Apr  | 06 Apr    | any 2        | Easter Holidays / Family Fun  |            | £118          |   | £124             |   | £124           |            | £128          |   |
| Sun            | 08 Apr  | 13 Apr    | any 2        | Easter Holidays / Family Fun  |            | £118          |   | £124             |   | £124           |            | £128          |   |
| Sun            | 15 Apr  | 20 Apr    | any 2        | Showtime Spectacular          |            | £118          |   | £124             |   | £124           |            | £128          |   |
| Sun            | 22 Apr  | 27 Apr    | any 2        | Leisure Break                 |            |               |   | £124             |   | €124           |            | £128          |   |
| Mon            | 23 Apr  | 27 Apr    | any 2        | Top of the Bill               |            | £118          |   |                  |   |                |            |               | ( |
| May            |         |           |              |                               |            |               |   |                  |   |                |            |               |   |
| Sun            | 29 Apr  | 04 May    | any 2        | Showtime Spectacular          |            | £118          |   | £124             |   | £124           |            | £128          |   |
| Mon            | 07 May  | 11 May    | any 2        | Top of the Bill               |            | £118          |   |                  |   |                |            |               | ( |
| Mon            | 07 May  | 11 May    | any 2        | Leisure Break                 |            |               |   | £124             |   | £124           |            | £128          | ( |
| Sun            | 13 May  | 18 May    | any 2        | Showtime Spectacular          |            | £118          |   | £124             |   | £124           |            | £128          |   |
| Mon            | 21 May  | 25 May    | any 2        | Top of the Bill               |            | £118          |   | £124             |   | £124           |            | £128          |   |
| Sun            | 27 May  | 01 Jun    | any 2        | Half Term / Family Fun        |            | £138          |   | £144             |   | £144           |            | £148          |   |
| June           |         |           |              |                               |            |               |   |                  |   |                |            |               |   |
| Sun            | 03 Jun  | 08 Jun    | any 2        | Showtime Spectacular          |            | £126          |   | £132             |   | £132           |            | £136          |   |
| Sun            | 10 Jun  | 15 Jun    | any 2        | Leisure Break                 |            |               |   | £132             |   | £132           |            | £136          |   |
| Mon            | 11 Jun  | 15 Jun    | any 2        | Top of the Bill               |            | £126          |   |                  |   |                |            |               |   |
| Sun            | 17 Jun  | 22 Jun    | any 2        | Showtime Spectacular          |            | £126          |   | £132             |   | £132           |            | £136          |   |
| Sun            | 24 Jun  | 29 Jun    | any 2        | Top of the Bill               |            | £126          |   | £132             |   | £132           |            | £136          |   |



# Social Breaks For pure pampering and relaxation we have a range of spa breaks to choose from.

# What's included:

All our overnight spa breaks include:

- Dinner, bed & breakfast at the TLH Carlton
- Full use of indoor pool complex, sauna, steam room and Jacuzzi
- Free use of the Aztec gym
- Robe and slippers in your room for use during your stay/in the spa

# How to

Our Spa breaks can be booked by calling our

01803 400500

# Savers

See our website or call 01803 400500 for details on all spa break special offers

# Spa Weekends

# Mini Spa Weekends

Enjoy 2 nights Fri/Sat or Sat/Sun plus one treatment from the selection below:

- ELEMIS Advanced Express Facial (30 mins)
- Traditional Swedish Back, Neck & Shoulder Massage
- Traditional Swedish Foot & Leg Massage
- O.P.I ProSpa Signature Manicure (Natural/Colour finish)
- O.P.I ProSpa Signature Pedicure (Natural/Colour finish)
- Biotec Eye Reviver

| Prices          | 2 nights |
|-----------------|----------|
| 2017            |          |
| 30 Jun – 27 Jul | £158     |
| 28 Jul – 27 Aug | £172     |
| 28 Aug – 16 Sep | £160     |
| 17 Sep – 28 Oct | £154     |
| 29 Oct – 22 Dec | £146     |
| 2018            |          |
| 2 Jan – 29 Mar  | £138     |
| 30 Mar – 24 May | £146     |
| 25 May – 28 Jun | £154     |

Additional weekend treatments can be booked with the Aztec Spa by calling 01803 400190

# **Spa Pamper Weekends**

Enjoy 2 nights Fri/Sat or Sat/Sun plus the following treatments:

- ELEMIS Super Food Pro Radiance Facial or ELEMIS Pro Collagen **Age Defy Facial**
- ELEMIS Freestyle Deep Tissue Massage

- ELEMIS High Performance Skin Energiser Facial
- ELEMIS Freestyle Deep Tissue Massage

| Prices          | 2 nights         |
|-----------------|------------------|
| 2017            |                  |
| 30 Jun – 27 Jul | £250             |
| 28 Jul – 27 Aug | £264             |
| 28 Aug – 16 Sep | £252             |
| 17 Sep – 28 Oct | £246             |
| 29 Oct – 22 Dec | £238             |
| 2018            |                  |
| 2 Jan – 29 Mar  | £230             |
| 30 Mar – 24 May | <del>£</del> 238 |
| 25 May – 28 Jun | £246             |

# Spa Midweeks

Our spa midweek 'Options' package gives you the choice of staying 1 or 2 nights (Sun – Thu) and enjoying 2 luxury spa treatments, PLUS a choice of a Spa Lunch or afternoon tea in the Aztec Bistro.

### **Treatment choices:**

#### Either

- ELEMIS Skin Solutions Facial (for her) or
- ELEMIS High Performance Skin Energiser Facial (for him)

#### Plus one of the following

- ELEMIS Back Massage
- O.P.I ProSpa Pamper Manicure (Natural/Colour finish)
- O.P.I ProSpa Pamper Pedicure (Natural/Colour finish)

| Prices          | 1 night | 2 nights |
|-----------------|---------|----------|
| 2017            |         |          |
| 30 Jun – 27 Jul | £144    | £198     |
| 28 Jul – 27 Aug | £150    | £210     |
| 28 Aug – 28 Oct | £140    | £186     |
| 29 Oct – 22 Dec | £129    | £164     |
| 2018            |         |          |
| 2 Jan – 29 Mar  | £127    | £156     |
| 30 Mar – 24 May | £131    | £174     |
| 25 May – 28 Jun | £139    | £188     |



- Upgrade your massage treatment to a Traditional Full Body massage for just £20 extra
- Upgrade your manicure or pedicure to a French polish finish for iust £5 extra
- Additional midweek treatments can be booked by calling the Aztec Spa on 01803 400190 and qualify for our 15% residents discount (excludes St Tropez and some specialist treatments).

# For full details of our Spa Breaks, visit www.tlh.co.uk/aztec-spa

# Spa Celebrations

Start your spa break with a special treat by adding the following items to your stay which we will arrange for you in your room on arrival:

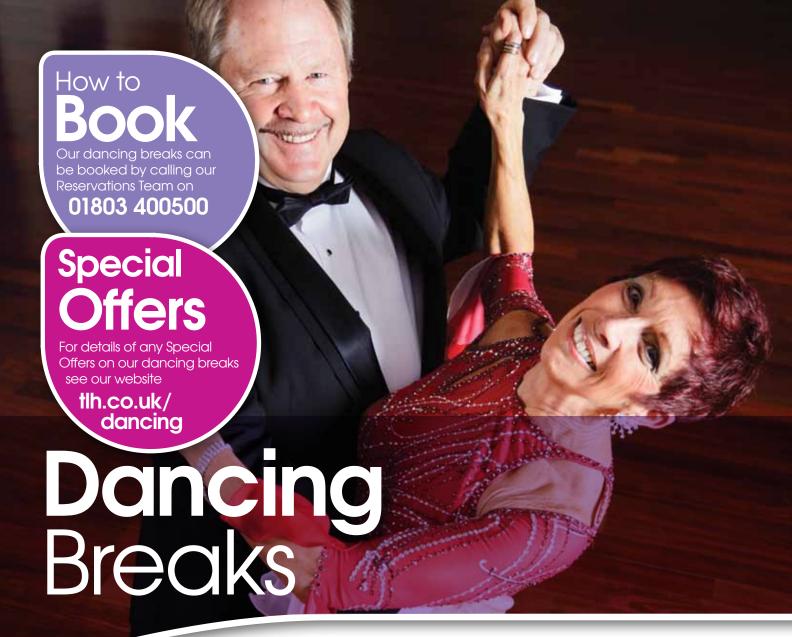
| Luxury Chocolates                           | £11.95 |
|---|--------|
| Bottle of House Wine – Chardonnay or Shiraz | £15.95 |
| Bottle of Rose Wine – Zinfandel             | £15.95 |
| Bottle of Da Luca Prosecco                  | £19.95 |
| Rottle of Champagne – Lois Dornier Brut     | £29 95 |

For details of all our celebration items see page 35.



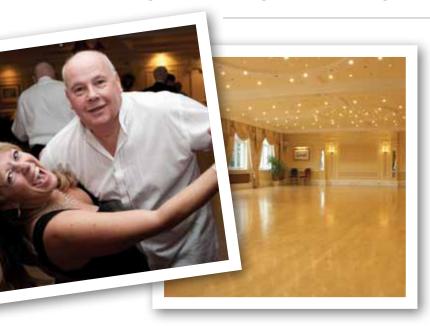


<sup>\*</sup> Our overnight spa breaks are usually based at the TLH Carlton Hotel (alternative hotels may be available upon request or where the TLH Carlton Hotel is unavailable). Prices are per person for the number of nights shown based on 2 people sharing standard double/twin rooms. Treatment choices on our packages are fixed as advertised and non changeable. Should you wish to stay overnight but require other treatments, accommodation and treatments can be booked separately, prices will vary.



Love to dance? Then why not try one of our popular social dance breaks.

These breaks include dinner, bed & breakfast, a welcome drinks reception on the first evening and dancing each evening in the hotel ballroom.



# **Weekend Break**

Fri 29 Sep – Sun 1 Oct 2017

TLH Victoria Hotel **2 nights £154** Hosts: Sid & Roz Gateley

Booking Ref: 25660

Join Sid & Roz on this popular social dance weekend with a mix of Modern & Latin, Popular Sequence, Old Time, Linedance and some novelty dances.

# Break also includes:

- Morning coffee dances on Saturday and Sunday
- 'Elegance' Night on Saturday (optional)
- Sunday lunch



# Midweek Breaks

# Mon 16 - Fri 20 Oct 2017

TLH Victoria Hotel 4 nights £265

Host: KB Sounds
Booking Ref: 25806

Popular resident entertainer Kevin of KB Sounds hosts for 3 evenings of dancing on this 'Party & Social' dance break, with Chris Jackson hosting on Wednesday.

### Break also includes:

- A morning of Linedancing with Chris Jackson
- Morning coffee dance with the TLH Entertainments Team
- 'Think Pink' themed TLH Party Night on Thursday

# Mon 11 - Fri 15 Dec 2017

TLH Victoria Hotel **4 nights £236**Hosts: KB Sounds/Brian & Hilary Powe **Booking Ref: 26478** 

Get in the mood for Christmas on our 'Santa's Dance' break.

# Break also includes:

- Festive menus
- Afternoon tea dance
- Traditional Christmas Dinner and a visit from Santa
- Red & White themed night on Wednesday
- Glass of bubbly on Thursday evening
- Party night on Thursday evening with competitions and spot prizes (optional 'Pirate' themed fancy dress)

# Sat 23 – Wed 27 Dec 2017

TLH Victoria Hotel **4 nights £485** Host: Pierre Schrauwen

Booking Ref: 26509

A sparkling Christmas social dance break, with 50/50 ballroom, Latin & Sequence and some Linedance and party dances.

#### Break also includes:

- Sparkling drinks reception & canapés on Christmas Eve
- Christmas carols on Christmas Eve
- Glass of Bucks Fizz on Christmas morning
- Traditional Christmas Lunch
- Gala Buffet on Boxing Day evening
- 2 mornings of dance tuition
- 2 afternoon tea dances
- Bingo & Quiz
- 'Roaring 20's' dress theme evening on Boxing Day



# For a full list of all our dance breaks including breaks with tuition

Call 01803 400500 and request a copy of our full dance brochure or visit our dedicated dance website www.tlh.co.uk/dancing

# Want to Learn to Dance?

Then take a look at our dance breaks for complete beginners at <a href="https://www.dance.tlh.co.uk/dance-with-tuition/strictly-beginners">www.dance.tlh.co.uk/dance-with-tuition/strictly-beginners</a>

Prices are per person for the number of nights shown based on 2 people sharing standard double/twin rooms and include dinner, bed & breakfast.

#### **NEW FOR 2018**

# Sun 4 – Fri 9 Feb 2018

TLH Victoria Hotel 5 nights £255

Host: Dennis Samuel Booking Ref: 27200

Join Dennis on this fun and lively Social dance break with a mixture of Basic Ballroom, Barn dancing and Linedancing.

#### Break also includes:

- Two morning coffee dances
- Social dancing each evening
- Basic Ballroom and Social dancing on Sunday evening
- Take part in a mixture of dance styles on Monday and Tuesday evening
- Wednesday evening fun with Barn dancing tuition and some Linedance. Option to dress accordingly
- A formal affair on the last evening with Ballroom, Social and Sequence dancing. Lounge suites optional.

# Mon 12 - Fri 16 Feb 2018

TLH Toorak Hotel 4 nights £212

Host: KB Sounds Booking Ref: 27058

Our host Kevin adapts to each and every audience on this "Party and Social" dance break.

# Break also includes:

- Dancing to live music every evening with KB Sounds for 3 nights and guest host Eclipse for one evening
- Thursday morning linedancing with Chris Jackson
- TLH Party Night on the last evening with competitions and spot prizes

# Mon 16 – Fri 20 Apr 2018

TLH Toorak Hotel 4 nights £244

Host: Pierre Schrauwen
Booking ref: 28604

Pierre's love of dancing and people will ensure you of a warm welcome.

### Break also includes:

- 2 afternoon tea dances
- Bingo, dance quiz and spot prize games
- Tuesday dress theme 'Tramps Ball' (optional)
- Wednesday dress theme evening dress and black tie (optional)
- Thursday dress theme Easter bonnets for ladies and Easter bow ties for gentlemen (optional)

# Mon 14 – Fri 18 May 2018

TLH Toorak Hotel 4 nights £265

Hosts: Sid & Roz Gateley

Booking ref: 28023

This popular break includes a mix of Modern & Latin, Popular Sequence, Old Time, Linedance and some novelty dances.

# Break also includes:

- 2 morning coffee dances
- Theme nights on Tuesday and Thursday (fancy dress optional)
   Tuesday fancy dress 'Let's go Continental' depicting relevant countries (optional) and Thursday 'Elegance Night' (formal evening dress - optional)

# Special Interest Breaks Be inspired...try something different



For food lovers, golfers and bowlers one of our special interest breaks are the perfect getaway.



# Taste of the Westcountry

Mon 9 – Fri 13 Oct 2017 – TLH Toorak Hotel £274 Mon 16 – Fri 20 Oct 2017 – TLH Carlton Hotel £274 Mon 5 – Fri 9 Mar 2018 – TLH Toorak Hotel £251 Mon 11 – Fri 15 Jun 2018 – TLH Carlton Hotel £275

For food lovers our Taste of the Westcountry breaks provide the perfect opportunity to relax and enjoy everything that TLH has to offer together with some of the best food & produce from the Westcountry.

- Monday evening Welcome Drinks Reception
- Tuesday afternoon Devonshire Cream Tea
- Wednesday Torre Abbey visit (ticket included)
- Thursday afternoon Cider and Sharphams Cheese Tasting
- Westcountry produce menus each evening (sample menu on our website)
- Entertainment each evening



Prices are per person for the number of nights shown based on 2 people sharing standard double/twin rooms and include dinner, bed & breakfast.

### Golf

The South West is a golfer's paradise. Our golf breaks at the TLH Toorak Hotel allow you to stay and play throughout the year and we do all the organising for you.

All our golf breaks include 2 nights dinner, bed & breakfast plus 1 round of golf.

Our standard golf packages are for a minimum of 2 players and give you the option to choose where you play your golf from a choice of four local courses – Downes Crediton, Dartmouth, Dainton Park or Teign Valley.

\*Our **FREE GOLF** packages are for groups of 4 or more playing their round of golf at Teign Valley.

All tee times are subject to availability. Tee times on Saturdays for Free Golf Package are only available after 1pm. Handicap certificates are required plus a sound knowledge of golf etiquette. Additional rounds of golf can be booked at a supplement.

|                 | *FREE GOLF           | Packages Packages     | Standard Go          | olf Packages          |
|-----------------|----------------------|-----------------------|----------------------|-----------------------|
| 2017            | 2 Nights<br>Sun-Thur | 2 Nights<br>Fri & Sat | 2 Nights<br>Sun-Thur | 2 Nights<br>Fri & Sat |
| 30 Jun – 20 Jul | £146                 | £146                  | £166                 | £171                  |
| 21 Jul – 27 Jul | £150                 | £150                  | £170                 | £174                  |
| 28 Jul – 27 Aug | £162                 | £162                  | £182                 | £187                  |
| 28 Aug – 16 Sep | £138                 | £150                  | £158                 | £175                  |
| 17 Sep – 19 Oct | £132                 | £144                  | £152                 | £169                  |
|                 | 2 Nights             | 2 Nights              | 2 Nights             | 2 Nights              |
| 2018            | Sun-Thur             | Fri & Sat             | Sun-Thur             | Fri & Sat             |
| 30 Mar – 24 May | £128                 | £140                  | £148                 | £165                  |
| 25 May – 2 Jun  | £148                 | £148                  | £168                 | £173                  |
| 3 Jun – 28 Jun  | £136                 | £148                  | £156                 | £173                  |

## Mix & Match - Golf & Spa for Couples

The perfect combination for couples wishing to come away together. The gentlemen can enjoy a round of golf whilst the ladies pamper themselves on one of our overnight spa breaks (see pages 24-25 for details) and all staying at the TLH Toorak Hotel. Minimum 2 people playing golf applies.

# **Bowling**

With a 4 rink tournament standard indoor bowls arena, TLH is a top choice for bowlers. From beginners to experts, everyone is welcome to bowl. For full details on all our bowling breaks see www.tlh.co.uk/bowling or request a brochure on 01803 400500.

- Winter Bowling wide range of breaks from Oct May
- Individuals & small groups of bowlers can take part in one of our many breaks and tournaments
- Short Mat Bowling festivals and breaks are available for groups and individuals
- · Bowling breaks are available at any of our four hotels





If you can't get away for Christmas & New Year then our festive breaks provide all the magic of the festive season and are perfect for a pre-Christmas get together with family & friends.









# **Turkey & Tinsel**

These sparkling midweek festive breaks take place Mon to Fri. Prices shown are for any 2 nights with 3 & 4 night stays available pro rata.

- Festive themed menus and entertainment every night
- 'Christmas Eve' Monday:
- With Christmas carols and a glass of mulled wine
- 'Christmas Day' Tuesday:
- Afternoon tea with mince pies and a gift from Father Christmas. Traditional Christmas dinner with all the trimmings
- 'Boxing Day' Wednesday:
- Afternoon tea and Christmas show-time
- 'New Year's Eve' Thursday:
- Pre-dinner glass of bubbly followed by candlelit celebration dinner. Party night with dancing and spot prizes

| Arrival<br>Day | Arrival | Departure | No<br>Nights | TLH<br>Derwent | TLH<br>Victoria | TLH<br>Carlton | TLH<br>Toorak |   |
|----------------|---------|-----------|--------------|----------------|-----------------|----------------|---------------|---|
| Mon            | 30 Oct  | 03 Nov    | any 2        | £114           | £118            | £124           | £124          |   |
| Mon            | 06 Nov  | 10 Nov    | any 2        | £114           |                 |                |               | 6 |
| Mon            | 06 Nov  | 10 Nov    | any 2        |                | £118            | £124           | £124          |   |
| Mon            | 13 Nov  | 24 Nov    | any 2        | £114           | £118            | £124           | £124*         |   |
| Mon            | 27 Nov  | 01 Dec    | any 2        | £114           |                 |                |               | 6 |
| Mon            | 27 Nov  | 01 Dec    | any 2        |                | £118            | £124           | £124          |   |
| Mon            | 04 Dec  | 15 Dec    | any 2        | £94            | £98             | £104           | £104          |   |
| Mon            | 18 Dec  | 22 Dec    | any 2        | £78            | £82             |                |               | 6 |

<sup>\*20</sup> Nov – 24 Nov, Turkey & Tinsel with KB Sounds break at the Toorak Hotel

# **Festive Party Weekends**

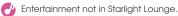
These popular weekends are a great excuse to get together with friends and family.

- 'Christmas Eve' Friday: Welcome drinks and Christmas carols. Christmas floorshow
- 'Christmas Day' Saturday: Visit from Santa; a free Christmas raffle; Christmas dinner & party night

| Arrival<br>Day | Arrival | Departure | No<br>Nights | TLH<br>Derwent | TLH<br>Victoria | TLH<br>Carlton | TLH<br>Toorak |
|----------------|---------|-----------|--------------|----------------|-----------------|----------------|---------------|
| Fri            | 10 Nov  | 12 Nov    | 2            | £126           | £130            | £136           | £136          |
| Fri            | 17 Nov  | 19 Nov    | 2            | £126           |                 | £136           | £136          |
| Fri            | 24 Nov  | 26 Nov    | 2            | £126           | £130            | £136           | £136          |
| Fri            | 01 Dec  | 03 Dec    | 2            | £126           | £130            | £136           |               |
| Fri            | 08 Dec  | 10 Dec    | 2            | £126           | £130            |                |               |
| Fri            | 15 Dec  | 17 Dec    | 2            | <b>②</b> £106  |                 |                |               |

<sup>\*</sup> This weekend is a Festive Comedy Weekend

Prices are per person for the number of nights shown based on 2 people sharing standard double/twin rooms and include dinner, bed & breakfast.



Drinks inclusive option available – selected free drinks from the bar each evening from 6pm – 11pm including a draught bitter & lager, house spirits, red & white house wine and a selection of soft drinks. Midweek prices
\$10pppn extra: selected weekends \$20pppn extra.



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# **Christmas Party Nights**

Selected Friday or Saturday nights in December. The perfect one night getaway with friends, family or colleagues at the TLH Carlton or TLH Toorak Hotels.

- Christmas party night sit-down meal with all the festive trimmings
- Party DJ until 1am
- Free drinks reception
- Bed & Breakfast
- Over 15s only



entertainment and activities including:

- Daytime activities and leisure A huge choice every day, together with full use of our outstanding indoor leisure facilities
- Daily Toby Club Festive fun and games for our younger guests
- Evening Entertainment A lively variety of music, dancing and cabaret with a choice of venues every night





# Christmas 2017 Sat 23 – Wed 27 Dec

Always a magical time at TLH. Leave the preparation and washing-up behind and join us for a traditional Christmas celebration.

- Tasty festive treats include drinks receptions, traditional Christmas lunch and Boxing Day gala buffet
- A visit from Santa
- · Christmas Showtime
- 3 or 4 night breaks available
- Extend your stay to include 17-22 Dec from just £27pppn (subject to availability)

| Arrival Day | Arrival | Departure | No Nights | TLH<br>Derwent | TLH<br>Victoria | TLH<br>Carlton | TLH<br>Toorak |
|-------------|---------|-----------|-----------|----------------|-----------------|----------------|---------------|
| Sat         | 23 Dec  | 27 Dec    | 4         | £441           | £456            | £468           | £468          |
| Sun         | 24 Dec  | 27 Dec    | 3         | £390           | £401            | £407           | £407          |



# Twixmas 2017 Wed 27 - Sat 30 Dec

Escape for a well-earned break, with a sparkling party atmosphere at great value prices.

- Cabaret Showtime with our Entertainment Team
- Kids under 10 FREE at the TLH Derwent, TLH Victoria and TLH Carlton Hotels 😁



| Arrival Day | Arrival | Departure | No Nights | TLH<br>Derwent | TLH<br>Victoria |      |     |
|-------------|---------|-----------|-----------|----------------|-----------------|------|-----|
| Wed         | 27 Dec  | 30 Dec    | Nightly   | £63            | £66             | \$68 | £68 |

# New Year 2017 Sat 30 Dec - Tue 2 Jan

Celebrate the New Year in style and join in the party atmosphere.

- New Year's Eve celebration dinner & New Year's Day brunch
- Traditional "Auld Lang Syne" and bubbly at midnight
- Live entertainment in all four hotels
- For dance lovers Sid & Roz Gately host the celebrations at the TLH Victoria Hotel
- Entertainment with KB Sounds at the TLH Toorak Hotel
- 2 or 3 night breaks available
- Extend your stay to include 2-4 Jan from just £27pppn (subject to availability)

| Arrival Day | Arrival   | Departure | No Nights | TLH<br>Derwent | TLH<br>Victoria | TLH<br>Carlton | TLH<br>Toorak |
|-------------|-----------|-----------|-----------|----------------|-----------------|----------------|---------------|
| Sat         | 30 Dec    | 02 Jan    | 3         | £330           | £341            | £350           | £350          |
| Sat/Sun     | 30/31 Dec | 02 Jan    | Any 2     | £258           | £264            | £270           | £270          |

Prices are per person for the number of nights shown based on 2 people sharing standard double/twin rooms and include dinner, bed & breakfast.



The **TLH Toorak Hotel** is available exclusively for 23 Dec – 2 Jan

# Book

All of these Entertainment Breaks can be booked online at

tlh.co.uk

by selecting the appropriate dates & hotel shown, or calling

01803 400500



# Celebrate at TLH Great holiday memories... guaranteed



TLH is a great place to meet up with extended family and friends, maybe for a special occasion or just because you haven't seen each other in a while. Why not make this the year you get together?









The NEW TLH Gift Vouchers website has a selection of gift vouchers for any occasion. Take a look at our website and click on the **Gift Vouchers** tab.





# **Celebration Items**

| Gift-wrapped rose (please specify colour)   | £5.95  |
|---|--------|
| Luxury Chocolates                           | £11.95 |
| 8" round celebration sponge cake            | £17.50 |
| 8" square celebration sponge cake           | £23.50 |
| Floral Aquapack                             | £29.95 |
| Bottle of House Wine – Chardonnay or Shiraz | £15.95 |
| Bottle of Rose Wine – Zinfandel             | £15.95 |
| Bottle of Da Luca Prosecco                  | £19.95 |
| Bottle of Champagne – Louis Dornier Brut    | £29.95 |

All our cakes are personalised and hand-made by a local bakery.



# For Him £49

- Foil celebration balloon
- Chocolates
- Table decorated at dinner
- Celebration cake
- Bottle of Da Luca Prosecco

# Deluxe option £75

All the above plus:

- Swedish back, neck and shoulder massage
- Bottle of Champagne (instead of Prosecco)

# For Her £49

- Foil celebration balloon
- Chocolates
- Flowers
- Table decorated at dinner
- Celebration cake

### Deluxe option £75

All the above plus:

- Juicie Mini Manicure or OPI Express Feet Treat
- Bottle of Champagne

# For Kids £20

- Foil balloon
- Celebration cake
- Table decorated at dinner

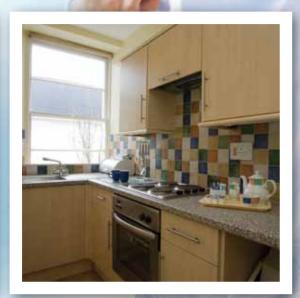
# Self Catering Apartments Freedom to come and go as you please

# Longer Stay Savers Available See right for details

If you enjoy the freedom to come and go as you please, why not stay in one of our spacious self-catering apartments. This way, you'll have more flexibility and like all our guests, you'll still be able to enjoy the outstanding range of leisure and entertainment throughout TLH Leisure Resort.

There are a selection of apartment types to choose from, with 16 apartments linked to the TLH Victoria Hotel and 3 linked to the TLH Carlton Hotel.







# **Apartment Types**

Our apartments have beds in the bedrooms as listed below, plus a double sofa bed in the apartment lounge.

Type A 1 bedroom with double or twin beds – sleeps 4

Type B 1 bedroom with double and single bed – sleeps 5

Type D 2 bedrooms – 1 double and 1 single or bunk beds – sleeps 5/6

Type E 2 bedrooms – 1 double and 1 twin – sleeps 6

# **Apartment Self-Catering Prices**

Prices shown below are per apartment inclusive of VAT at 20% for a 3 night weekend (Fri-Sun) or 4 night midweek (Mon-Thur) or weekly stay. Outside of school holidays 2 night weekends and shorter midweek stays may be available, please call for a quotation for your holidays.

WE: Weekends • MW: Midweeks • W: Weekly Stays

All our spacious comfortable apartments are fully equipped with:

- Fully fitted separate kitchens with a full size cooker, fridge and microwave
- TV & radio
- Direct-dial telephone
- Hairdryer
- High chairs and cots available
- Linen & towels
- Free WiFi

Please note, apartments are serviced on stays of 4 nights or longer. Any additional requirements, such as clean towels, are available on request.

| Apartment Type    | A         |           |          | В         |           |          | D         |           |          | E         |           |          |
|-------------------|-----------|-----------|----------|-----------|-----------|----------|-----------|-----------|----------|-----------|-----------|----------|
| Nights            | 3nt<br>WE | 4nt<br>MW | 7nt<br>W |
| July - August 201 | 7         |           |          |           |           |          |           |           |          |           |           |          |
| 30 Jun – 20 Jul   | £399      | £532      | £896     | £414      | £552      | £931     | £459      | £612      | £1036    | £510      | £680      | £1155    |
| 21 Jul – 27 Jul   | £420      | £560      | £945     | £435      | £580      | £980     | £486      | £648      | £1099    | £555      | £740      | £1260    |
| 28 Jul – 27 Aug   | £453      | £604      | £1022    | £468      | £624      | £1057    | £525      | £700      | £1190    | £594      | £792      | £1351    |
| September - Dece  | ember 20  | 017       |          |           |           |          |           |           |          |           |           |          |
| 28 Aug – 16 Sep   | £317      | £396      | £678     | £332      | £416      | £713     | £365      | £460      | £790     | £416      | £528      | £909     |
| 17 Sep – 19 Oct   | £284      | £352      | £601     | £299      | £372      | £636     | £335      | £420      | £720     | £383      | £484      | £832     |
| 20 Oct – 28 Oct   | £321      | £428      | £714     | £336      | £448      | £749     | £372      | £496      | £833     | £420      | £560      | £945     |
| 29 Oct – 22 Dec   | £253      | £268      | £491     | £268      | £288      | £526     | £304      | £336      | £610     | £352      | £400      | £722     |
| January - June 20 | 18        |           |          |           |           |          |           |           |          |           |           |          |
| 2 Jan – 29 Mar    | £250      | £264      | £484     | £262      | £280      | £512     | £289      | £316      | £575     | £304      | £336      | £610     |
| 30 Mar - 24 May   | £274      | £336      | £575     | £286      | £352      | £603     | £319      | £396      | £680     | £334      | £416      | £715     |
| 25 May – 2 Jun    | £327      | £436      | £728     | £339      | £452      | £756     | £384      | £512      | £861     | £426      | £568      | £959     |
| 3 Jun – 28 Jun    | £316      | £392      | £673     | £328      | £408      | £701     | £373      | £468      | €806     | £418      | £528      | £911     |

# Longer Stay Savers

**Low Season Long Stay Discount** 

These highlighted prices save you £40 on midweek breaks and £70 on weekly stays

# Weekly Stay Discount

These highlighted prices save you £35 off weekly stays

# **Apartments booked as Hotel Rooms**

Our apartments can also be booked on a half board basis to include dinner & breakfast. When booked on this basis, apartments will be serviced daily. All meals will be taken in the hotel restaurant. (Please note - apartments cannot be booked on a bed & breakfast basis)

| Supplement per person per night | Adults     | Teens<br>(11–15 yrs) | Children<br>(6–10 yrs) | Children<br>(0-5 yrs) |
|---------------------------------|------------|----------------------|------------------------|-----------------------|
| 30 Jun 2017 –<br>28 Jun 2018    | <b>£22</b> | £18                  | £13                    | Free                  |



# **Daily Hotel Prices**

Prices shown are per person, per night for dinner, bed and breakfast in standard accommodation inclusive of VAT at 20%.

|                 | TLH Derwent |                           | TLH Victoria |         | TLH Cariton &<br>TLH Toorak |         |  |  |
|-----------------|-------------|---------------------------|--------------|---------|-----------------------------|---------|--|--|
|                 | Fri/Sat     | Sun-Thu                   | Fri/Sat      | Sun-Thu | Fri/Sat                     | Sun-Thu |  |  |
|                 | July - A    | ugust 2017                |              |         |                             |         |  |  |
| 30 Jun – 20 Jul | £69         | £69                       | £71          | £71     | £73                         | £73     |  |  |
| 21 Jul – 27 Jul | £71         | £71                       | £73          | £73     | £75                         | £75     |  |  |
| 28 Jul – 27 Aug | £76         | £76                       | £78          | £78     | £81                         | £81     |  |  |
|                 | Septem      | September - December 2017 |              |         |                             |         |  |  |
| 28 Aug – 16 Sep | £70         | £64                       | £72          | £66     | £75                         | £69     |  |  |
| 17 Sep – 19 Oct | £67         | £61                       | £69          | £63     | £72                         | £66     |  |  |
| 20 Oct – 28 Oct | £67         | £67                       | £69          | £69     | £72                         | £72     |  |  |
| 29 Oct – 22 Dec | £63         | £57                       | £65          | £59     | £68                         | £62     |  |  |

|                 | TLH Derwent |           | TLH Victor |         | TLH Toorak |         |
|-----------------|-------------|-----------|------------|---------|------------|---------|
|                 | Fri/Sat     | Sun-Thu   | Fri/Sat    | Sun-Thu | Fri/Sat    | Sun-Thu |
|                 | January     | - June 20 | 18         |         |            |         |
| 2 Jan – 29 Mar  | £61         | £55       | £64        | £58     | £66        | £60     |
| 30 Mar – 24 May | £65         | £59       | £68        | £62     | £70        | £64     |
| 25 May – 2 Jun  | £69         | £69       | £72        | £72     | £74        | £74     |
| 3 Jun – 28 Jun  | £69         | £63       | £72        | £66     | £74        | £68     |

# See our latest special offers at www.tlh.co.uk/special-offers



# Room Types and Supplements – per person, per night

|               |     |     |            | 23 Dec 2017<br>- 1 Jan 2018 |    | 30 Mar - 28<br>Jun 2018 |
|---------------|-----|-----|------------|-----------------------------|----|-------------------------|
| Standard Plus | £4  | £4  | <b>£</b> 2 | £4                          | £2 | £4                      |
| Riviera Front | £8  | £6  | £3         | £6                          | £3 | £6                      |
| Terrace       | £15 | £10 | £5         | £10                         | £5 | £10                     |

A supplement of £15pppn applies for single use of double/twin rooms including where one adult shares with FREE children.

During peak times additional supplements will apply for under-occupied rooms.

#### **Standard Rooms**

These rooms include: En suite bathroom • TV and radio

- Complimentary tea & coffee Complimentary toiletries
- Direct dial telephone Hairdryers also included in TLH Carlton, TLH Victoria and TLH Toorak bedrooms and in some rooms at the TLH Derwent.

### **Standard Plus**

These rooms include all the features of our Standard bedrooms and are more spacious and better appointed (available at TLH Victoria only).

#### **Riviera Front Rooms**

Our Riviera Front rooms include the same features as Standard Plus with a better outlook (available at TLH Victoria, TLH Carlton and TLH Toorak).

# **Terrace Rooms**

Terrace rooms have all the same features as Riviera Front rooms plus shared use of south-facing private sun terrace (available TLH Toorak only).

## **Apartments**

1 or 2 bedroom apartments with separate kitchen and lounge (available at TLH Victoria and TLH Carlton). For full details of apartment types and prices see page 37.

| Standard Rates for Children                    |                       |  |  |  |  |  |  |
|--|-----------------------|--|--|--|--|--|--|
| Sidildala kales for Children                   | July 2017 – June 2018 |  |  |  |  |  |  |
| When sharing a fully occupied room with adults |                       |  |  |  |  |  |  |
| 0 – 5 years                                    | FREE                  |  |  |  |  |  |  |
| 6 – 10 years                                   | £19                   |  |  |  |  |  |  |
| 11 – 15 years                                  | <b>£</b> 27           |  |  |  |  |  |  |
| 16 – 17 years                                  | Adult rates apply     |  |  |  |  |  |  |
| When sharing their own standard twin rooms     |                       |  |  |  |  |  |  |
| 11 – 15 years                                  | £42                   |  |  |  |  |  |  |
| 16 – 17 years                                  | Adult rates apply     |  |  |  |  |  |  |

# **Special Offers for Children**

Look out for our Special Offers on children's prices on selected dates during the school holidays, details can be found on our website and special offers leaflets.



We can check dates and prices, guide you through the booking process and make  $\boldsymbol{\alpha}$ provisional reservation. A deposit of 10% is required on all bookings. Full payment is required 28 days prior to arrival.

# **Special Requests**

Let us know about any special requests at the time of booking and we will do our best to help, although we cannot guarantee the position of bedrooms.

## **Cancellation Policy**

We strongly recommend you take out insurance cover as cancellation can result in loss of all monies paid.

If you need to cancel your booking please telephone our Reservations Team on 01803 400500. Cancellation charges are calculated from the date we receive your verbal instructions:

More than 56 days prior to start of your holiday: £20 cancellation charge per adult, or loss of deposit if deposit is less than £20 per adult.

55-28 days: Loss of deposit 27-8 days: 75% of total cost

7 days or less: 100% cancellation charge

In the following circumstances and subject to the receipt of satisfactory documentary evidence you will be entitled to a refund of all monies paid: Death of any member of your party or a close relative of any party member; admission to hospital of any member of your party; illness where a doctor advises against travel; redundancy of any member of your party; jury or witness service of any member of your party.

If you do need to cancel your holiday for one of these reasons you also have the option of transferring your holiday to a future date. No charge is made for this change. If the value of the alternative stay is higher you will be required to pay the additional cost. If the value of the alternative stay is lower you will receive a refund.

If you need to change the dates of your holiday or hotel for any reason other than those listed above there may be an administration cost of £25 per person. If the value of the holiday is higher you will be required to pay the difference. If the value of the holiday is lower and you have already paid in full, a credit will be given for use against future holidays at TLH Leisure Resort

Groups: group bookings of 20 or more are subject to a group contract and cancellation policy.



# **Best Price** Guarantee

Our prices may increase or reduce. We recommend early booking to obtain our best

prices. We guarantee that if the same holiday is promoted at a lower price after your booking, subject to the terms and conditions below, you will be eligible for a refund of the price difference. Best price guarantee only covers bookings on our Dinner, Bed & Breakfast Terms.

The refund is subject to the accommodation being for the same hotel, date, duration and number of guests in same room type. Guarantee is only against holiday prices advertised and on our website.

# Online Price Guarantee

We guarantee that online bookings made on our own website will be the same price as any third party website. Bookings made on our own website will be given our Best Price Guarantee

# **Hotel and Apartment Information Day of Arrival and Departure**

Rooms will be ready by 3pm on the day of your arrival. You are most welcome to arrive early and enjoy the hotel facilities. We are happy to arrange a late supper if you let us know that you do not expect to arrive in time for dinner. On your day of departure bedrooms need to be vacated by 11am and apartments by 10am.

# **Early and Late Meals**

We will be happy to arrange an early breakfast or late supper if you let us know the previous day. Packed lunches are also available for your journey home or if you are spending a day out and about.

# **Special Diets**

We try to cater for all special diets – please let us know in advance if you have any special requirements and our chefs will be happy to discuss menus with you.

#### **Smoking Policy**

We would like to remind guests that all indoor areas within TLH Resort are designated non-smoking including all bedrooms and apartments. This includes the use of e-cigarettes. Designated smoking / vaping areas are located around the complex.

#### **Contagious Illnesses**

For health & safety reasons and to protect all of our guests, your booking is made on the understating that you have read the terms & conditions on our website relating to infectious and contagious illnesses. This includes illnesses that are present in the general population spread from person to person either directly or indirectly via surfaces such as Norovirus.

# **Disabled Access**

In line with current requirements for Visit Britain grading, we have prepared an accessibility statement for each of our hotels. This is available for your reference on our website www.tlh.co.uk/access-statement, or from reservations on request. Any special requirements should be discussed with our private reservations team when you make your enquiry. Due to limited availability of parking spaces for disabled guests we can only reserve spaces when the driver of the vehicle is disabled and a Blue Badge holder.

#### Accounts

When paying your account, we are happy to accept cash, cheques or major credit and debit cards. Pre-authorisation of credit or debit cards may be requested on arrival to allow for additional charges to your account during your stay.

# **Conditions**

Accommodation shall be used only by the persons listed on the confirmation letter. The person making the booking must be over 18 years of age. The manager may immediately retake possession of the accommodation if, in his opinion, any member of the party is guilty of conduct which is likely to cause unreasonable disturbance to others. The Hirer will be held responsible for the contents of the accommodation in his/her possession. Any breakages, loss or damage to the premises or fixtures and fittings must be paid for. Pets are not allowed with the exception of guide dogs for the blind and listening dogs for the deaf.

We may monitor and record communications with you (such as telephone conversations and emails) for the purposes of quality and training.



# Capture, share & join in

#TLHhotes Share your memories of your time at TLH Leisure Resort and upload to Instagram using #TLHhotels







































'An experience which leaves you feeling you've just been abroad, but better...!' J.W.

We're easy to find

Holiday Reservations: 01803 400500 or email: rooms@tlh.co.uk

We're social, You Tube | If I P I P I WE TLHhotels ioin us on















